



Are you looking for a

 safe  simple  compliant

eMAR system for your care home?

omnicell.co.uk/emar | ordersUK@omnicell.com | 0161 413 5333

Compliant with NHS IG toolkit

In England 237 million mistakes occur at some point during the medication process. In care homes more than 92% of errors occur in the medication administration process. The CQC's State of Adult Social Care Services 2014 to 2017 report found that medicines management was a key factor associated with unsafe care and specific issues highlighted included:

- Medicines not being administered properly
- Staff lacking knowledge of medicines and the side effects
- Issues with record keeping, including timeliness
- A lack of medicines audits
- Medicines being out of date and not being stored correctly

However there is a solution.

By embracing Omnicell eMAR pharmacists and care homes can significantly reduce these figures and issues.

Omnicell eMAR automates the entire medication management and administration process, making it safe, simple and compliant for everyone involved. The system gathers information, provides prompts and accurate instructions for care home staff and gives managers real time medication administration data at the touch of a button. **Talk to your pharmacist today about Omnicell eMAR and you will always be ready for a CQC inspection.**

Your pharmacist will provide everything you need to get started:

- ✔ One easy to learn and simple to use system
- ✔ All equipment, software and licences provided
- ✔ Initial training and ongoing support every step of the way
- ✔ 7am to 9pm technical support, 365 days a year
- ✔ How to guides
- ✔ Data governance guidance to ensure NHS IG toolkit compliance
- ✔ eLearning package - optional extra

Omnicell eMAR has many benefits including:

- ✔ Supports CQC audit and guidelines
- ✔ Barcode scanning function
- ✔ Simple alert & verification system
- ✔ Reduced risk of medication errors
- ✔ Clear audit trail
- ✔ Reporting dashboard that can be accessed remotely

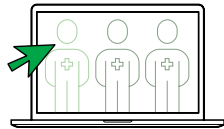


How Omnicell eMAR works during a medication round

Medication is delivered with barcodes from the pharmacy and is 'checked in' at the care home using the eMAR system and barcode scanning. Medication is assigned to individual residents during the check in process. Once medication has been checked in, it is administered during medication rounds as follows:



- 1 Use the eMAR software to select the resident on screen.



- 2 Select the medication assigned to them.



- 3 Scan the correct medication (if the wrong medication or resident is selected at this stage it will not recognise the barcode).



- 4 Review the information that appears on the screen and confirm the quantity is correct.



- 5 The electronic MAR sheet is updated to show that the medication has been prepared.



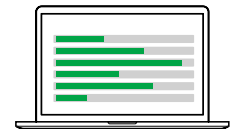
- 6 Administer the medication from the cup and record administration or reason for non-administration when prompted on screen.



- 7 The electronic MAR sheet is updated to show the medication was administered, or if it was not administered why it wasn't administered.



- 8 The MAR chart is saved and data can be viewed in real time.



Use Omnicell eMAR and you will benefit from all of this at the touch of a button...



Omnicell **eMAR** - making medication administration **safe**

✔ **Personalised resident information:**

- On screen photographic identification
- Resident history, allergy warnings and other information
- Full medication profile and managed changes
- Resident changes, transfers and recorded absences

✔ **Barcode scanning**

- Ensures drugs and doses are correct and that medication is given to the right person at the right time, every time.

✔ **Simple alert and verification system:**

- A reduced risk of potential medication errors with pharmacy immediately able to detail any changes to prescription, including dose, on a centralised database which can be viewed by both pharmacy and care home
- Prompts staff with notifications including double signatures for controlled drugs, missed signatures and medications.

✔ **Significantly reduce the risk of overdosing**

- The exact time of medication administration is recorded on the system and staff know exactly when to administer the next dosage.





Omnicell eMAR - making medication administration **simple**

✔ Omnicell provides everything your care home needs to get started

- One easy to learn and simple to use system
- All equipment, software and licences provided

✔ User friendly system

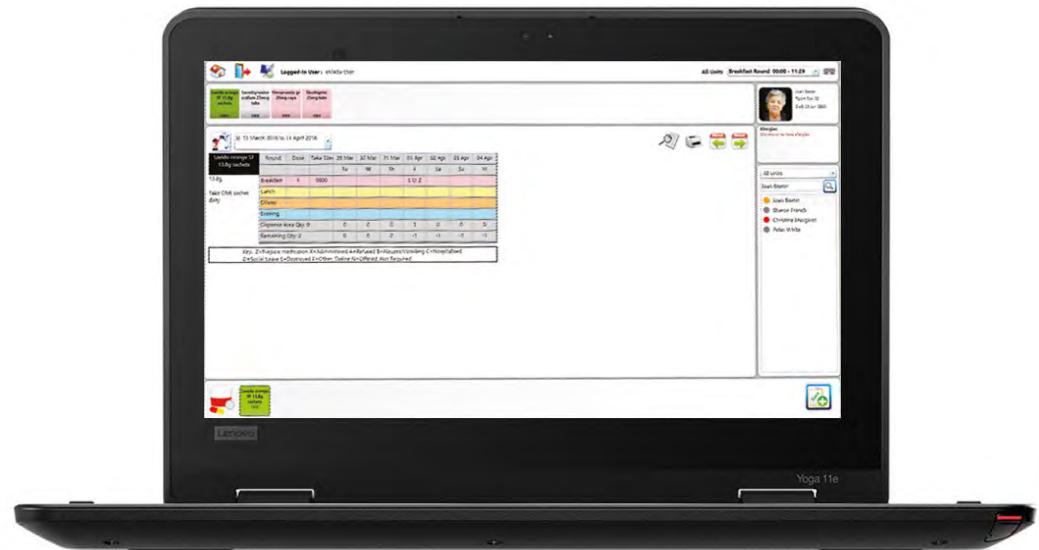
- Care teams find it makes medication administration much easier than their previous process.

✔ Improve handover processes

- All information relating to resident's medication regimes is now in once place on the systems so handovers between members of care teams are effortless.

✔ Integration with care planning systems

Omnicell eMAR can now share data related to medication with the Nourish Care system, making processes simpler and more efficient for staff and safer for residents. Information can be used by staff to deliver better health outcomes for residents.



Find out more call **0161 413 5333** or email ordersUK@omnicell.com



Omnicell eMAR - making medication administration **compliant**

Omnicell eMAR gives managers a complete picture of medication administration.

✓ **Reporting suite means care homes are always ready for a CQC inspection**

- Real time information and reports at the touch of a button
- Real time access to medication information from your pharmacy
- No more paperwork or files of MAR sheets
- No illegible handwriting to try and understand
- Provides an audit trail for managers and accountability for all staff
- Reliable data will verify that every resident receives the right medication and dose at the right time, every time.

✓ **Manager's dashboard can be accessed remotely and will allow you to...**

- Check the progress of rounds as they happen
- Track medication administration by nurse, carer or resident
- Spot missed medications, signatures and other errors fast and deal with them quickly
- Manage stock and inventory of medications in real-time
- Print off up to date eMAR sheets for urgent hospital admissions or discharge
- Managers feel in control of medication administration in their home
- Allows managers to monitor staff performance and identify ways of improving their care home service

✓ **Omnicell eMAR helps care staff spend more quality time with residents thanks to...**

- Time taken for medication check-in process reduced by up to 50% (Omnicell data)
- More efficient medication rounds
- Better medication stock control
- Up to the minute information











Avery Healthcare Group has 50 care homes across England with teams of staff dealing with many complex medication regimes and controlled drugs every day. This resulted in long periods of time being taken up by receiving and administering medication. After looking at a number of eMAR systems, Avery decided to pilot Omnicell eMAR in two of its homes where patients had extensive daily medication regimes. Omnicell eMAR stood out as their preferred solution as it:

- ✓ was user friendly
- ✓ provided a robust audit trail
- ✓ featured a dashboard presenting an oversight of medication rounds within the homes
- ✓ gathers information, provides prompts and accurate instructions for staff
- ✓ gives managers real-time medication administration data at the touch of a button

“Our staff have really embraced the new system and we have had multiple reports detailing just how easy it is to use. Our previous systems always meant there was a risk of human error, but since we’ve introduced Omnicell eMAR the risk of this has been significantly reduced and our residents’ safety has increased.”

Julie Spencer, Head of Care at Avery Healthcare Group

Benefits realised by introducing Omnicell eMAR

-  Checking in of medication reduced from 5 hours per floor to 2 hours per floor
-  60% reduction on checking in time has now been redirected back into face to face patient care
-  Simple alert and verification system minimises risk of medication administration errors in the home
-  Each staff member has their own log-in details which enables robust auditing
-  Carried forward feature allows the homes to use up medication from a previous cycle rather than throwing it away helping to tackle medication wastage
-  Provides clear audit trail and accurate information in the event that medication is not administered and gives clear reasons as to why – making CQC inspections easier

Looking after your data

Our expert knowledge in this area means your data will always be managed and stored safely:

- Our **eMAR** is compliant with the NHS IG Toolkit
- Data is stored in a controlled and safe way, 100% of the time
- Our rigorous approach to information governance means data is never compromised
- Back up servers ensure you always have business continuity without any risk to privacy
- All data is stored within an ISO 27001 Compliant environment
- Penetration testing of the IT infrastructure occurred in 2018 with no issues discovered.

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