Omnicell™ | eMAR

PHARMACY PRODUCT of the Year 2017

# Making medication administration...

safe simple compliant

**omnicell.co.uk/emar** | **ordersUK@omnicell.com** | **0161 413 5333**

**Compliant** with NHS IG toolkit

In England **237 million** mistakes occur at some point during the medication process. In care homes more than **92% of these errors** occur in the medication administration process.

The CQC's State of Adult Social Care Services 2014 to 2017 report found that medicines management was a key factor associated with unsafe care and specific issues highlighted included:

Medicines not being administered properly

Staff lacking knowledge of medicines and the side effects

Issues with record keeping, including timeliness

A lack of medicines audits

Medicines being out of date and not being stored correctly

Omnicell eMAR uses patient specific barcoding, coupled with original packs or blister packaging, to automate the entire care home medication management and administration process, making it safe, simple and compliant for everyone involved.

**Are you looking for a safe, simple and compliant eMAR system for your pharmacy and care home customers?**

**Omnicell provides everything you need to get started for you and your care home customers:**

- One easy to learn and simple to use system
- All equipment, software and licences provided
- Free custom planning and installation
- Initial training and ongoing support every step of the way
- Pharmacy PMR interface
- 7am to 9pm technical support, 365 days a year
- Sales and marketing pack
- How to guides
- Data governance guidance to ensure NHS IG toolkit compliance
- eLearning package - to help ensure that care teams have a detailed understanding about the system and how it will help with their daily tasks (optional extra).
- Customer toolkit to help you win new business

**Omnicell's eMAR bundle offer can also include:**

- Care home staff training
- Medication trolley
- Self medication cabinet for patients

REQUEST YOUR NO OBLIGATION DEMONSTRATION TODAY

Find out more call **0161 413 5333** or email **ordersUK@omnicell.com**

# Omnicell has many benefits for your pharmacy

- Generating additional revenue by investing in Omnicell eMAR
- Locks care homes in for up to three years
- Integrates with your PMR or acts as a stand alone system
- Creates electronic interface with care homes - allowing the pharmacy to immediately detail any changes to prescriptions.
- Complies with NHS Digital IG Toolkit
- Supports compliance and CQC audit and guidelines
- The traceability and transparency of the system will improve your team's work flow - no longer waiting for care homes to locate MAR charts.
- Improve patient safety and help to provide exceptional care to your care home customers.

## WATCH THE VIDEO ONLINE

Visit **omnicell.co.uk/emar** and discover how **Omnicell eMAR** can benefit you.

# Omnicell eMAR has many benefits for your care home customers

## Omnicell eMAR - making medication administration safe

### Personalised resident information

- On screen photographic identification
- Resident history, allergy warnings and other information
- Full medication profile and managed changes
- Resident changes, transfers and recorded absences

### Barcode scanning

- Ensures drugs and doses are correct and that medication is given to the right person at the right time, every time.

### Simple alert and verification system

- A reduced risk of potential medication errors with pharmacy immediately able to detail any changes to prescription, including dose, on a centralised database which can be viewed by both pharmacy and care home
- Prompts staff with notifications including double signatures for controlled drugs, missed signatures and medications.

### Significantly reduce the risk of overdosing

- The exact time of medication administration is recorded on the system and staff know exactly when to administer the next dosage.

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# Omnicell **eMAR** - making medication administration **simple**

### Omnicell provides everything your care home needs to get started

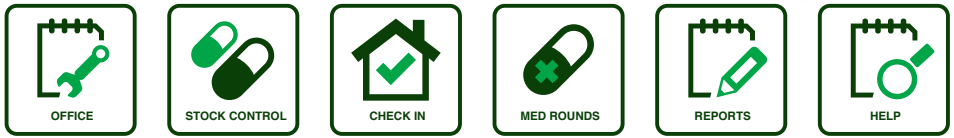
- One easy to learn and simple to use system
- All equipment, software and licences provided

### User friendly system

- Care teams find it makes medication administration much easier than their previous process.

### Improve handover processes

- All information relating to resident's medication regimes is now in once place on the systems so handovers between members of care teams are effortless.



# Omnicell **eMAR** - making medication administration **compliant**

## Omnicell eMAR gives managers a complete picture of medication administration.

### Reporting suite means care homes are always ready for a CQC inspection

- Real time information and reports at the touch of a button
- Real time access to medication information from your pharmacy
- No more paperwork or files of MAR sheets
- No illegible handwriting to try and understand
- Provides an audit trail for managers and accountability for all staff
- Reliable data will verify that every resident receives the right medication and dose at the right time, every time

### Manager's dashboard can be accessed remotely and will allow you to...

- Check the progress of rounds as they happen
- Track medication administration by nurse, carer or resident
- Spot missed medications, signatures and other errors fast and deal with them quickly
- Manage stock and inventory of medications in real-time
- Print off up to date eMAR sheets for urgent hospital admissions or discharge
- Managers feel in control of medication administration in their home
- Allows managers to monitor staff performance and identify ways of improving their care home service

### Omnicell eMAR helps care staff spend more quality time with residents thanks to...

- Time taken for medication check-in process reduced by up to 50% (Omnicell data)
- More efficient medication rounds
- Better medication stock control
- Up to the minute information

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Case study

Datchet Village Pharmacy

Datchet Village Pharmacy is an independent pharmacy which offers a range of healthcare checks and services to help provide care to their local community and care homes. The pharmacy has recently taken the decision to help care homes to manage their residents' medication by investing in Omnicell eMAR.

Datchet Village Pharmacy is currently supporting one local care home, Eton House Residential Home with Omnicell eMAR to improve the safety and efficiency of their medication management and administration. Eton House is a 26-bed home and the majority of residents who live at the home have a diagnosis of dementia. Every resident has a care plan tailored to their needs which includes complex medication regimes.

Despite the pharmacy's initial worries about introducing an electronic system to manage medication administration records and taking on their first care home, the team have really embraced the new initiative and it has helped improved the efficiency of the team's workflow.

**Since using Omnicell eMAR, the pharmacy have seen a number of benefits including:**

### Improved stock control

The system has allowed the home to take control of their medication inventory and manage stock more efficiently. This has resulted in not only minimal waste for the home, but significantly less returns to the pharmacy, allowing pharmacists to focus on other tasks instead of organising returns.

### Increased their revenue prospects

Investing in Omnicell eMAR has allowed the pharmacy to generate additional revenue which in turn has helped the pharmacy to expand the services that they can offer to the community.

### Complying with the latest guidelines

The system is compliant with the NHS Digital IG Toolkit and backup servers ensure the pharmacy always has business continuity without any risk to privacy.

### Easier to amend prescriptions

The system allows the care home to access clear and concise information about prescriptions at any time and also allows the pharmacy to immediately detail any changes to prescriptions.

Omnicell eMAR has allowed us to bring our processes in to the 21st century by using a digital, state-of-the-art solution, as well as generate additional revenue which means that we have been able to expand our services to further support the community. Eton House are also significantly benefiting from using Omnicell eMAR in their home as the system allows them to manage and administer medication in the safest possible way. It's great motivation for the team that we are providing the best service and care to our patients.

**Anaisa Ali, Pharmacy Manager at Datchet Village Pharmacy**

# Case study

Eton House
Residential Home, est. 1987

## Benefits realised by Eton House after introducing Omnicell eMAR

### Easy to learn and simple to use system

The care team find the system very user friendly and makes medication administration much easier than their previous processes.

### Reduced risk of medication errors

There is no longer the risk of residents overdosing as the exact time of medication administration is recorded on the system and the care staff know exactly when to administer the next dose to residents.

### Clear audit trail and reporting dashboard

Provides management with a transparent and straightforward picture of medication administration at the touch of a button that can be accessed remotely.

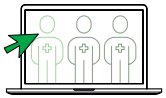
> “I am 100% happy with the decision to invest in Omnicell eMAR as we are now managing and administrating medication to our residents in the safest possible way. I wish that we introduced the solution earlier as it’s made our processes much more efficient.”

**Abbas Abdeali, Operations Manager at Eton House**

# How Omnicell eMAR works during a medication round

Medication is delivered with barcodes from the pharmacy and is ‘checked in’ at the care home using the eMAR system and barcode scanning. Medication is assigned to individual residents during the check in process. Once medication has been checked in, it is administered during medication rounds as follows:

1. Use the eMAR software to select the resident on screen.



2. Select the medication assigned to them.

3. Scan the correct medication (if the wrong medication or resident is selected at this stage it will not recognise the barcode).

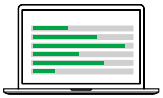
4. Review the information that appears on the screen and confirm the quantity is correct.

5. The electronic MAR sheet is updated to show that the medication has been prepared.

6. Administer the medication from the cup and record administration or reason for non-administration when prompted on screen.

7. The electronic MAR sheet is updated to show the medication was administered, or if it was not administered why it wasn’t administered.

8. The MAR chart is saved and data can be viewed in real time.



# Looking after your data

Our expert knowledge in this area means your data will always be managed and stored safely:

- Our **eMAR** is compliant with the NHS Digital IG Toolkit
- Data is stored in a controlled and safe way, 100% of the time
- Our rigorous approach to information governance means data is never compromised
- All data is stored within an ISO 27001 Compliant environment
- Back up servers ensure you always have business continuity without any risk to privacy
- Penetration Testing of the IT infrastructure occurred in 2018 with no issues discovered with it.

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Omnicell are Certified to ISO 9001:2015 and ISO 14001:2015 meaning that Omnicell are always improving on the quality of the product / processes used as well as improving on its environmental performance.

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